# ROMA INFORMATION CENTRES

### WHO ARE WE?

The Roma Information Centres (RIC) are in function since March 2007, and our establishment is a result of the government's action plan for the "Decade for Roma Inclusion, for the period 2005-2015".

Our aim is to establish improved and direct links between the Roma community and the government bodies. The Roma Information Centres are funded by the Ministry of Labour and Social Policy. Nine centres, functioning fully committed to the needs of Roma people, are located throughout the whole territory of the country in: Tetovo, Gostivar, Kumanovo, Bitola, Prilep, Delcevo, Shtip, Kocani and Skopje.

We are here for you to:

Inform you,

Educate you,

To help you!

## HOW CAN WE HELP YOU?

Unfortunately, in our country Roma people still face prejudice, they are victims of stereotypes and discrimination in everyday life and in employment. Therefore, RIC operating in the towns with bigger concentration of Roma population are one of the main "tools," of the state in the struggle to overcome this issues.

The encouraging and the strengthening of the cooperation between the local and the national administration, the creating of informed and educated staff within the Roma community that will be able to directly influence the protection of human rights violation that are faced by Roma, depends on us. We are the main informers of the wider Roma population for the opportunities and the benefits that are result from the Decade for Roma Inclusion.

But our obligation is also monitoring of the implementation of the Strategy for Roma at local level, as well as initiating the development of local action plans, and all of this with an aim to improve the condition of Roma people in the country.

In order to get closer and to gain great confidence by Roma population and the wider public, we act trough:

Information

Information and consultation meetings with citizens in order to help them to meet their practical needs in the sphere of: social protection, housing, health protection, protection, employment and human rights.

Support

Logistic support (identifying violations of human rights and freedom, providing advices, interventions). Lobbying, advocacy, training and awareness raising campaigns of the community. Writing applications, complaints, filling in various applications, forms, etc.

Direct help

Establishing structures for cooperation at local level and regular communication.

Permanent contact with institutions

Establishing structures for cooperation at local level, permanent communication with the local authorities regarding the issues related to the four priority areas of the Decade and the Strategy for Roma (education, health, employment and housing)

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# Awareness raising activities

Information on the ongoing competitions published by the public institutions, enrollment in primary and secondary schools and universities, assistance for preparation of documents and applications for scholarships for students in the secondary schools. Raising awareness of the community for the necessity of education and the new changes that are result from the legislation in this direction.

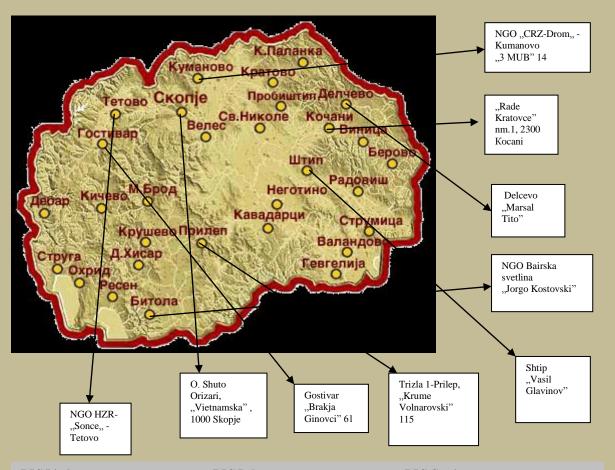
Education

In order to better respond to your

needs, we are participating in trainings and workshops for capacity building of the local staff in the Roma Inforation Centres.

#### WHERE CAN YOU FIND US?

The centers are located near or in the premises of the municipality in each of the nine cities, and some of them are located in the offices of Roma NGOs. In the map that is shown there is detailed description for the locations where exactly the organizations can be found:



#### **RIC Bitola**

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#### **RIC Kumanovo**

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#### RIC Tetovo

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#### **RIC Delcevo**

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#### **RIC Prilep**

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#### **RIC Gostivar**

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#### **RIC Skopje**

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#### RIC Kocani

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